

NHA WEBINAR

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Advanced Observation Services: Issues and Answers

Webinar #T2602

DATE AND TIME

July 29, 2010

8:30 a.m. - 10:00 a.m. CT

OVERVIEW

This program will address complex and special issues surrounding observation services, and delves more deeply into troublesome issues involving observation services.

TARGET AUDIENCE

CEOs, COOs, CFOs, CNOs, CMOs, all coding, billing and claims transaction staff, Chargemaster coordinators, financial analysts, compliance officers, outpatient nursing staff, medical/surgical nursing staff, nurse managers, ED nursing staff, utilization review personnel and quality assurance personnel.

OBJECTIVES

At the completion of this program, the participants will:

1. Discuss the observation concept and payment for observation services.
2. Explain the Utilization Review Committee involvement in observation services including the UR Physician.
3. Cite the critical role of physicians and nursing staff in documenting and supporting observation services.
4. Identify various Medicare rules and regulations concerning observation services, including counting hours, Condition Code 44 and documentation requirements.
5. Describe the anticipated RAC involvement in observation services.
6. Review the O'Connor Hospital Ruling from the Medicare Appeals Council.
7. Explain how to handle short-stay inpatient admissions that should have been observation.

8. Understand how to audit observation services.
9. Recall the special training needs for medical staff.
10. Review special situation including non-physician practitioners, DRG Pre-Admission Window, and ancillary services provided during observation.

PROGRAM TOPICS

- Review of Observation Basics
- Counting Observation Hours
- Utilization Review Committee
- Condition Code 44
- RAC Involvement With Observation
- Case Studies and Exercises

FACULTY

Duane Abbey, PhD, CFP

Abbey & Abbey Consultants, Inc. - Ames, Iowa

Duane Abbey is a management consultant and president of Abbey & Abbey Consultants. For over 20 years, Dr. Abbey has provided health care consulting services to hospitals, physicians and medical clinics. The focus of his consulting has been in the areas of compliance, payment and delivery systems. In addition to his consulting, Dr. Abbey is an invited presenter for hospital associations, medical societies and other groups. He also has published both articles and books on health care topics. Dr. Abbey earned his graduate degrees from the University of Notre Dame and Iowa State University.

PRICE

\$195 per connection.

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