

NHA WEBINAR

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Contracted Services: Complying With The Joint Commission and CMS Standards 2010

Webinar #T2598

DATE AND TIME

July 15, 2010

9:00 a.m. - 10:30 a.m. CT

OVERVIEW

CMS and The Joint Commission require a process for managing contracted services. To ensure compliance, the services that the hospital provides are reviewed, approved and monitored. This presentation will cover the contract requirements.

TARGET AUDIENCE

CEOs, COOs, CFOs, CMOs, CNOs, The Joint Commission coordinators, performance improvement directors, risk managers, safety officers, individuals responsible for contract services, credentialing committee members and medical staff services professionals.

OBJECTIVES

At the completion of this program, the participant will:

1. Discuss that the same level of care is required whether the hospital provides the services directly or through contracted services.
2. Recall that CMS requires that Board to make sure that contract services are reviewed as part of the QAPI process.

PROGRAM TOPICS

- Contract standard and 10 Elements of Performance (EPs)
- Hospital leader responsibility for contracted services
- Safety and quality requirements
- Limited applicability to patient care services
- Consults and referrals not subject to requirements
- Staff competence
- Performance improvement requirements

- Ideas on how to review contracts
- Credentialing and privileging
- Nature and scope of services
- Leadership approval of contracts
- Monitoring the performance of contracts
- Contracts with other accredited organizations
- Communicating expectations in writing
- Contracts that do not meet expectations
- Continuity of patient care
- Contract lab services
- Telemedicine contracts and three exceptions

CMS contract regulations and interpretive requirements

- Introduction into CoPs
- How to locate current copy
- List of contracted services required
- Board responsibilities
- Performance improvement requirements

FACULTY

Sue Dill Calloway, RN, MSN, JD

Medical Legal Consultant - Dublin, OH

Sue Dill Calloway is a nurse attorney and consultant. She was the director of hospital patient safety for The Doctors' Company. She has done many educational programs for nurses, physicians and other health care providers. Ms. Dill Calloway has authored over 100 books and numerous articles. She is a frequent speaker and is well known across the country in the area of health care law, risk management and patient safety.

The speaker has no real or perceived conflicts of interest that relate to this presentation and there will be no discussion of unlabeled uses of drugs/devices.

PRICE

\$195 per connection.

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