

# Noon Briefings



## RAC Program Update

July 8, 2010

12:00 p.m. - 1:30 p.m. CST

In collaboration with CMS and HealthDataInsights (HDI), NHA hosted educational sessions for hospitals on the Medicare Recovery Audit Contractor (RAC) program last year. Over the past weeks, hospitals in MAC Jurisdiction 5 have reported receiving RAC adjustment codes on remittance advices, demand letters from HDI, and/or notices posted on the HDI Web portal.

As a response to the increased RAC activity in our region, a Webinar has been scheduled from noon to 1:30 p.m. CT on Thursday, July 8. The purpose of this webinar is to provide updated information on the RAC program and to address several issues that have arisen since the RAC activity began in our region.

Topics to be covered include the following:

- The RAC audit cycle and timeline;
- The 935 recoupment process;
- A review of the HDI Web portal;
- Automated versus complex reviews; and
- Additional documentation requests (ADR).

Speakers for this Webinar will include representatives from CMS, HDI and WPS. All presenters will be available for a question and answer session at the end of the webinar.

Registration fee is \$15 per connection. Visit [www.nhanet.org](http://www.nhanet.org) to register online or fill out and return the registration form on the next page.

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## Convenient and Economical

These sessions combine the effectiveness of audio-conferencing with the visual impact of the Internet. There's no travel expense. Just call in from an office or conference room that offers both telephone and Internet access.

## How Does it Work?

The audio portion is like any other telephone conference call, plus the presenter's visual materials (slides, charts, graphics or pictures) are accessible through a Web-based virtual meeting. The program is fully interactive. You can ask questions either over the telephone or on your computer. Each facility will need to have a phone and a computer with Internet access. Handout materials and log-in instructions will be sent to the contact person listed below prior to the briefing.

## How Do You Connect to the Program?

After you register for the program, you will receive an e-mail confirmation from the Nebraska Hospital Association. Prior to the briefing, information for accessing the program will be forwarded to the contact person listed on the registration form.

## Tips for Getting Connected

- Register before the program deadline.
- Notify all participants in advance.
- Arrange a meeting room, Internet access and a speaker phone.
- If you have several people participating, you may want to use a projection unit if one is available.

If you have questions, please contact Heather Bullock, Marketing & Events Coordinator, at (402) 742-8148 or [hbullock@nhanet.org](mailto:hbullock@nhanet.org).

## Three Easy Ways to Register

- E-mail [hbullock@nhanet.org](mailto:hbullock@nhanet.org)
- Fax your registration to (402) 742-8191. Fax available 24 hours every day.
- Mail your registration to Nebraska Hospital Association, 3255 Salt Creek Circle, Suite 100, Lincoln, NE 68504-4778.

Facility \_\_\_\_\_

Contact Person \_\_\_\_\_ Title \_\_\_\_\_

Address \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_

E-mail address \_\_\_\_\_

Program Fee:  \$15 per session Title: RAC Program Update Date: July 8, 2010

Check (Please make payable to NHA Research and Educational Foundation)

Mastercard  Visa

Name on Card/Organization \_\_\_\_\_

Card Number/Expiration Date \_\_\_\_\_

Signature \_\_\_\_\_

Suggested Registration Date: One week-ten days prior