

NHA WEBINAR

Click on the link to register: <http://eseries.nhanet.org/eseries/scriptcontent/index.cfm>



Meeting Compliance with the 2009 Joint Commission Record of Care Chapter

Webinar #080509-NE

DATE AND TIME

August 5, 2009

12:00 p.m. - 1:30 p.m. CT

OVERVIEW

The purpose of this program is to familiarize the listener with the new 2009 Joint Commission chapter on Record of Care. This program will also cover the eight changes that will be effective July 1, 2009. These changes were made by the Joint Commission to come into closer compliance with the Center for Medicare and Medicaid Services (CMS) hospital conditions of participation (CoPs). The CoPs must be followed by every hospital that received Medicare or Medicaid reimbursement which is almost every hospital in America. This chapter evolved primarily from sections which were found in the Information Management (IM) and Provision of Care, Treatment, and Services (PC). It will also cover the TJC FAQs on Record of Care. Every hospital should ensure they are in compliance with these documentation requirements and these elements should be incorporated into forms and assessment tools. This chapter was part of the standards improvement initiative (SII) which also resulted in a new numbering system in 2009.

TARGET AUDIENCE

Anyone involved in the documentation of patient care especially physicians, nurses and other health care providers. RMs, hospital attorneys, compliance officers, Joint Commission coordinators and quality and performance improvement staff; CNOs, policy and procedure committee members, case managers, nurse educators, nurse managers, audit committee, and others who participate in ensuring compliance with documentation requirements and the documentation process should attend. This program is a must attend for the Health Information Management directors and staff.

FACULTY

Sue Dill Calloway

Sue Dill Calloway is a nurse attorney and is director of hospital risk management for OHIC Insurance Company. She has done many educational programs for nurses, physicians and other health care providers. She has authored over 100 books including a book by HCPro on the *Compliance Guide to the Joint Commission and CMS Patient Rights Standards and 2009 Joint Commission Leadership Standards*.

PROGRAM TOPICS

- Complete and accurate medical record
- Authentication of entries in the medical record
- Documentation in a timely manner
- Information to reflect care and treatment
- Documentation of operative or high risk procedure
- Restraint and seclusion documentation
- Summary list for ambulatory care
- Verbal Orders
- Discharge information

OBJECTIVES

- Recall that the Joint Commission has a new chapter in 2009 on documentation requirements called the Record of Care chapter.
- Describe what TJC requires to be documented regarding verbal orders and history and physicals.
- Discuss how TJC required elements should be incorporated into hospital forms and documents.
- Describe that the TJC has changes on documentation that go into effect July 1, 2009 to help bring the TJC standards into closer compliance with the CMS hospital Conditions of Participation.

PRICE

\$195 per connection.

For more information contact:

Jon Borton, Vice President, Educational Services
Nebraska Hospital Association
3255 Salt Creek Circle, Suite 100, Lincoln, NE 68504
(402) 742-8147 Direct • (402) 742-8191 Fax
jborton@nhanet.org • www.nhanet.org

NHA Nebraska
Hospital
Association

The influential voice of Nebraska's hospitals